

A breach of the Data Protection Act 2018 could damage the University's reputation in addition to the Information Commissioner fining the institution for a serious breach. The maximum fine that can be levied, following the incorporation of the GDPR (General Data Protection Regulation) into the Data Protection Act, is €20m (about £18m) or 4% of global turnover.

A personal data breach involves a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data.

Examples of data breaches:

A mobile device (e.g. laptop, mobile phone, memory stick [USB]) or paper files containing personal or sensitive data is lost or stolen

An unencrypted memory stick is used to store personal or sensitive data in breach of the University's own policies

An email or letter containing personal or sensitive data is sent (either internally or externally) to the wrong person(s) or address(es)

An email or letter is sent (either internally or externally) containing personal or sensitive data which is far in excess of that necessary for the business function to be carried out

An email is sent (either internally or externally) which should be sent "Bcc" to

Personal or sensitive data is shared outside of the University for a legitimate business reason, but it is lost by the recipient, or it is stolen from the recipient, or it is used by the recipient in a manner for which they have no authority for

Personal or sensitive data is transferred electronically

Consideration will be given to:

- Whether the breach is likely to result in a high risk to the rights and freedoms of individuals
- The number of individuals who have been affected by the breach
- The sensitivity of the data lost/released/unlawfully corrupted
- The severity of the potential consequences
- Any legal or contractual requirements
- Advisory documentation produced by the Information Commissioners Office

A record of breaches will be maintained centrally, and the University Leadership Group will receive a summary of all such breaches on an annual basis.

If you are in any doubt as to whether a data breach has occurred, please report it to dataprotection@marjon.ac.uk for investigation. For urgent queries, telephone 01752 636700, ext. 4206 or 7237.

Process data in accordance with the University's Data Protection Policy

Undertake the mandatory data protection and cyber security training required by the University

Carefully check email recipients before sending an email

Use 'Bcc' in cases where recipients are unlikely to know each other and/or personal email addresses are being used

Lock your computer when away from your desk

Maintain a clear desk

Ensure that any documents containing personal information are locked away and not left unattended

Take care not to talk about personal matters where you could be overheard, or tell a person something that they are not entitled to know

Seek advice from dataprotection@marjon.ac.uk before responding to external requests for personal information.

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